

SEKISUI S-LEC

Based on SEKISUI's 3 S Spirit, which gives the first priority to superior quality

3 S Spirit:

- Service: Contributes to the society through business activities  
Speed : Aggressively explores new fields at top speed  
Superiority: Secures customer's reliance by the best system and quality

SAFE & ENVIRONMENTAL FRIENDLY & PROFITABLE  
PROCESSING  
(REDUCE LOSSES, WORK SAFE, OPTIMIZE PROFIT)



## Quality Policy Sekisui S-lec B.V.

Sekisui S-lec part of Sekisui Chemical Co. Ltd., High Performance Plastics Group, perceives the corporate quality policy as starting point for the internal policy and contemplatives quality improvement as an indissoluble part of our activity.

Quality is a driver for everyone. Employee satisfaction and high quality consciousness is the daily motto we should incorporate in our jobs. Every activity and behaviour should focus on continuous improvement of the quality of the product and working area. To obtain superior products the quality and skills of personnel shall be on a high level.

Sekisui S-lec wants to be the best PVB supplier. Customer satisfaction (CS) is unmistakable our ultimate goal, we will collect our customers opinion and latent needs as precious management resources to undertake manufacturing development innovation. By providing superb customer service, and creating a CS culture in which each employee constantly thinks about how to provide better value to the customer Sekisui will become the No.1 in Customer Satisfaction.

## Starting points

1. The ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements.
2. Customer specific requirements shall be incorporated as an important development tool in the quality management system
3. Processes defined should be efficient and effective and in line with stakeholders expectations
4. Processes and products shall be monitored and improved continuously and shall have a minimal variation and loss.
5. Facilitating opportunities to enhance customer satisfaction.
6. Addressing risk and opportunities associated with its context and objectives.
7. Leadership of Top management to improve continuously the Quality Management System by PDCA principles and system development

Basic principles for promotion of quality.

To make all employees concerned understand the basic rules thoroughly by defining and documenting the Quality Policy

To make an Annual Business Plan, defining quality objectives, on behalf of the plant

The Managing Director shall decide concrete goals to meet customer's expectations and needs based on this policy and objectives to obtain their reliance and satisfaction. In order to achieve the aforementioned goals, the Annual Targets shall be decided, documented and evaluated according to the requirements of ISO 9001:2015 and IATF 16949:2016.

The objectives of the Annual Business Plan and the policy should be followed and understood by each employee.

Roermond, 20th May 2022

Mr. N. Nishimoto  
Managing Director